Heroes For Humanity Project Volunteers Monthly Assessment Meeting held on 7th November, 2021 at Retreat, Yercaud. The community facilitator heads, Community facilitators, hotline tele support staff and data support staff were present for the meeting. Fr. Selvakumar SDB, Project Director of SPS India Foundation addressed the volunteers and asked them to share their field work experiences and the number of villages they have reached for the vaccination awareness and data collection for the month of October, 2021. He has asked all the volunteers to complete the vaccination awareness before 15th of November, 2021 and informed them about the tasks they have to complete for the month of November, 2021 viz., baseline survey, HOTLINE (PULL) -Helpline Number Activity and Mask Distribution. Also informed them about the expected work to be completed on a daily, weekly and monthly basis and how it will impact their attendance, performance, reporting and the remuneration.



Ms. Sangeetha, Area Coordinator has explained the volunteers in detail about the baseline survey activity, Helpline number activity they have to do and the expected documents to be completed on a daily basis. Fr. Selvakumar SDB, Project Director of SPS India Foundation has distributed the HFH Project Voluntary ID cards to the respective Community Facilitator Heads and masks were given to the volunteers to be distributed in the villages during the vaccination awareness and data collection. To encourage and recognize the HFH volunteers, prizes were given to community facilitator Ms. Revathi of Maramangalam Zone, Mrs. Manjula of Nagalur Zone, Tele Support Data Support Staff Mr. Ashok and Tele support staff Mrs. Rajeshwari for their attendance, performance for the month of October, 2021. At the end of the meeting the volunteers have submitted the bills and invoices for the fuel and mobile recharge expenses they have incurred for the month of October, 2021.



Following are the **challenges** faced by the HFH Volunteers during the vaccination awareness and data collection in the villages of Yercaud.

- No / Very Poor call and Internet Network The people who live in Yercaud often face network issue. In most of the villages even the calling network is very poor and they could use the internet only when they come to the town area. So our community facilitator heads, community facilitators are facing difficulty in communicating with each other and unable to send the data collection report to the data support staff on a daily basis. Even though the CF tried to send the daily update it reaches the CFH after 2 days. This is one of the main reason for getting delayed in submitting the details of data collection report. And our CFH and CF would face the same kind of experience when they do the *baseline survey*.
- Weather in the Hills The weather in ShevaroyHills during the Monsoon keep on changing in a day. Due to the occurrence of landslide people are finding it very difficult to move around even by two wheelers.



- Improper road facility In most of the villages there is no proper road facility. The volunteers need to cross the narrow path and do trekking in a bumpy path for a minimum 1 km to 2 km to reach the people for vaccination awareness and data collection.
- Time The volunteers could not plan ahead and fix the time to do the data collection. Because they could not predict the cold weather and rain during the field work. Also most of the people – men and women are working as a labourers in coffee plantation estates, or wood cutters in the forest area and working in hotels as a housekeeping staff. Since the people are busy on the morning hours they could not disturb them to collect data and vaccination awareness. In the morning hours the houses are locked and in some of the houses only the aged people are available in the house and our volunteers could not collect any information from them. In the evening hours the village people are busy after coming from the work and engaging themselves in the household work. When our volunteers try to reach them to probe questions regarding COVID 19 vaccination, they are not willing to spend time to answer the questions for the data collection. So most of our volunteers are doing the data collection as per the availability and convenience of the village people. In some villages the volunteers are forced to do vaccination awareness and data collection on Sundays and during public holidays. Even in few villages the datas were collected after 9PM.